

Maintenance Instructions & Warranty Information



PercussionPlay®

Outdoor Musical Instruments

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Maintenance Instructions & Warranty Information

Thank you for choosing **Percussion Play Outdoor Musical Instruments** to enhance your outdoor space. Our instruments are designed to perform beautifully in all climates, using high-quality materials that are durable, low-maintenance, and made to last. With simple routine care and regular inspections, you can ensure optimum performance, long life, and ongoing safety.

Regular inspection and maintenance are essential to preserve the quality of your instrument and maintain warranty coverage.

Hardwood Notes

Our hardwood notes are crafted from dense, durable wood with excellent tonal qualities and natural resistance to rot and termites. Over time, exposure to UV and weathering will naturally shift the wood's vibrant red tones to a rich purple brown.

Maintenance

- Clean once or twice per year using mild antibacterial detergent
- Rinse with cold water
- Avoid bleach or acid-based cleaners
- Light scratches: sand gently in the direction of the grain

Aluminium Notes

Aluminium notes are anodised for exceptional corrosion resistance. The anodic layer is integral to the metal and will not peel or flake.

Maintenance

- Clean with mild detergent or soapy water
- Rinse with clean cold water
- Optional: apply household wax polish when dry
- For grease/dirt: use white spirit with a soft cloth
- **Do not** use harsh abrasives
- Clean regularly: recommended **minimum four times per year**

Maintenance Instructions & Warranty Information

(GRP) Fibreglass Notes

GRP - Glass Fibre Reinforced Plastic - is UV-resistant, corrosion-proof, and ideal for harsh environments, retaining its form indefinitely aside from gradual colour change.

Maintenance

- Wipe with mild detergent
- Rinse with clean cold water
- **Do not** use bleach, solvents, or acid-based cleaners

Plastic Components (e.g. HDPE, Acrylic, LDPE and TPE/TPU Products)

Our UV-stable plastic components require minimal maintenance.

Maintenance

- Clean with mild antibacterial detergent
- Rinse with clean cold water
- Avoid bleach, solvent, or acid-based cleaners
- Touch-up paints available for painted components

HPL (High-Pressure Laminate) Components

HPL (High-Pressure Laminate) is extremely durable, weather-resistant, and low-maintenance.

Maintenance

- Clean with mild antibacterial detergent
- Rinse with clean cold water
- Avoid bleach, solvent, or acid-based cleaners

Stainless Steel Components

Stainless steel components offer enhanced corrosion resistance, even in aggressive environments.

Maintenance

- Clean using mild antibacterial detergent
- Rinse thoroughly

Maintenance Instructions & Warranty Information

- Most cleaners (including acid-based, except hydrochloric acid) are acceptable if rinsed well
- Use stainless steel polish to restore appearance if needed
- Inspect periodically for surface scratches, especially outdoors or in coastal locations

Timber Components

All timber frames are made from pressure-treated European redwood and carry a **10-year guarantee** against rot and fungal decay. Natural weathering will cause shrinkage, expansion, and some surface cracking—this is normal and does not affect structural strength.

Over time, the timber will naturally grey due to UV and weather exposure; this affects only the surface.

Maintenance

- No retreatment required
- For algae or dirt: use a biodegradable outdoor timber cleaner
- Apply during dry weather for best results
- The level of maintenance required varies depending on exposure and environment

Instruments/Components Installed Below Ground

Timber Posts:

Timber posts are essential for safety and stability and must be kept free from moss or debris that may trap moisture.

Inspection procedure

1. Remove surrounding surfacing to expose the foundation level
2. Tap with a blunt tool - sound should be consistent
3. Probe with a screwdriver - timber should be firm and resistant

If the post fails any of these tests, **it must be replaced immediately.**

Metal Posts (Aluminium or Stainless Steel):

Check monthly for:

- Corrosion or pitting, particularly from saltwater or electrolytic conditions
- Damage from vandalism or impact

Maintenance Instructions & Warranty Information

If weakened, posts must be repaired by an expert or replaced. Warranty replacement is available where applicable; otherwise, charges may apply.

Alterations

Do not modify instruments, stands, or frames without consulting Percussion Play Ltd. Unauthorised alterations may compromise sound quality, safety, or warranty coverage.

Repairs & Replacement Parts

Percussion Play instruments are designed for long-term outdoor use with robust, high-performance materials.

- Spare parts and replacement beaters/paddles are available from Percussion Play or your distributor
- Warranty and repair enquiries should be directed to the distributor
- If additional support is required, Percussion Play is available to assist directly

Warranty

Warranty coverage begins from the date of consignment and applies when instruments are installed correctly by competent persons following Percussion Play instructions.

We reserve the right to decline warranty claims where evidence of routine inspection and maintenance is not provided.

Repairs or replacements may require the return of defective items on an ex works basis.

This guarantee does not affect your statutory rights.

Limited 25-Year Warranty

On metalwork used in supporting structures (stands and frames) against structural failure due to defective materials, workmanship, or weathering.

Limited 10-Year Warranty

On timber, composite, aluminium, and stainless-steel components—including notes and fixings – against structural failure from defective materials, workmanship, or weather exposure.

Maintenance Instructions & Warranty Information

Limited 2-Year Warranty

On:

- Mallets
- Sound-initiating components
- Note-related fastening hardware

Exclusions

- Colour fading
- Vandalism
- Negligence
- Excessive wear and tear

EN1176 Requirements (Applies to Children's Playground Equipment)

All children's playground equipment requires structured inspection schedules as defined by EN1176. Following these instructions is essential for maintaining warranty validity.

Inspection Types

- **Routine Visual Inspection**
Weekly (or daily for high-use/high-risk sites)
- **Operational Inspection**
Monthly
- **Annual Inspection**
Every 12 months (preferably post-winter)

All inspections must be recorded. A Maintenance Record Sheet is provided at the end of this document; additional copies may be created as needed.

Maintenance Instructions & Warranty Information

Daily/Weekly Visual Routine Inspection

Check for:

- Exposed foundations
- Sharp edges, broken, frayed, or missing parts
- Components showing excessive wear

Address hazards immediately.

Monthly Operational Inspection

Includes all routine checks, plus:

- Wooden components: no splinters or damage
- Metal components: secure and unworn
- Screws/bolts: tighten as required
- Plastic/rubber: in satisfactory condition

Annual Inspection

Includes all previous checks, plus:

- Foundations stable; equipment secure
- Replace joints showing advanced corrosion or heavy wear
- Thorough inspection of all external wooden components

Record all findings and actions in the Maintenance Record Sheet.

Maintenance Instructions & Warranty Information